*Summary of HCAHPS Survey Results**

January 2025 to December 2025 Discharges

State	Communication with Nurses	Communication with Doctors	Restfulness of Hospital Env.	Care Coordination	Responsiveness of Hospital Staff	Communication About Medicines	Discharge Information	Cleanliness of Hospital Env.	Information About Symptoms	Hospital Rating	Recommend the Hospital	Participating Hospitals*	Survey Response Rate**
AK	81	80	61	75	68	65	88	74	76	72	73	13	20%
AL	79	81	62	74	63	62	85	70	74	69	69	74	20%
AR	81	82	64	76	68	64	85	73	75	73	72	59	21%
AZ	77	75	56	69	61	60	84	69	69	68	68	76	23%
CA	76	76	53	69	58	59	85	72	68	67	69	299	21%
CO	80	80	60	75	65	63	88	75	75	75	75	72	24%
CT	77	78	52	70	55	59	87	70	70	67	69	26	25%
DC	72	78	50	66	46	55	83	65	67	63	65	6	17%
DE	76	75	52	70	59	57	85	65	70	65	64	7	22%
FL	77	75	55	69	59	58	83	72	68	68	69	175	21%
GA	79	79	60	73	61	61	85	72	72	71	71	114	19%
HI	79	80	60	73	64	63	87	76	72	70	73	15	25%
IA	83	82	64	79	70	65	89	78	78	78	76	92	31%
ID	82	83	61	77	70	65	90	77	76	76	75	37	28%
IL	79	79	59	73	63	62	86	73	72	70	69	158	25%
IN	79	79	57	73	63	60	87	73	73	72	71	98	24%
KS	82	84	64	78	72	65	88	79	78	78	77	87	31%
KY	82	82	62	77	66	64	87	75	75	73	71	78	20%
LA	83	84	66	78	69	67	87	77	76	75	75	94	22%
MA	79	78	53	71	59	61	88	69	71	68	70	56	25%
MD	75	76	53	69	55	58	86	69	69	66	67	43	21%
ME	83	83	60	78	67	65	88	75	77	73	73	31	27%
MI	80	78	56	73	64	61	87	70	73	70	69	116	27%
MN	82	82	64	78	69	64	89	74	76	75	75	101	30%
MO	80	80	60	74	64	61	87	73	74	72	71	93	24%
MS	83	84	66	78	67	66	86	72	76	73	72	66	19%
MT	81	81	62	77	72	65	89	75	79	75	75	30	28%
NC	80	81	59	75	62	62	87	71	74	71	70	102	21%
ND	82	82	67	78	71	65	87	74	76	75	76	28	33%
NE	84	84	65	80	72	67	89	78	79	78	77	67	33%
NH	81	80	57	76	66	63	89	74	75	73	72	26	25%
NJ	77	76	53	69	56	58	83	69	68	65	65	62	19%
NM	78	78	60	72	65	62	84	72	72	69	67	34	19%
NV	77	75	56	69	61	60	84	72	69	69	70	30	21%
NY	77	77	53	70	58	59	85	69	69	66	67	145	23%
OH	81	79	57	75	65	62	88	74	74	73	72	144	25%
OK	81	80	64	76	68	63	87	74	75	74	75	86	22%
OR	81	81	60	75	68	64	88	76	75	73	75	56	26%

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PA	81	79	56	74	64	62	87	72	73	71	70	145	29%
PR	70	75	50	61	50	48	73	70	59	59	64	10	25%
RI	79	79	55	72	59	61	87	73	70	68	70	11	27%
SC	80	81	60	75	62	63	86	70	73	72	70	55	20%
SD	83	85	69	81	75	68	88	78	78	77	77	39	31%
TN	80	81	61	75	64	62	86	72	73	71	70	86	22%
TX	80	79	62	74	64	63	86	75	73	73	73	299	20%
UT	81	82	62	76	67	63	89	78	76	77	76	44	26%
VA	81	80	59	75	62	62	86	74	73	72	71	82	23%
VI	71	81	48	64	44	48	79	61	65	50	48	1	22%
VT	83	83	59	76	68	66	89	76	77	73	73	14	25%
WA	78	79	56	73	63	62	87	74	74	70	72	72	23%
WI	83	82	63	78	69	66	89	79	77	76	75	122	31%
WV	84	83	60	77	69	67	87	76	75	74	73	42	24%
WY	83	82	63	77	73	68	89	77	78	74	71	22	27%
US	**80**	**80**	**59**	**74**	**64**	**62**	**86**	**73**	**73**	**72**	**71**	**3940**	**24%**

*These results encompass all hospitals that received HCAHPS scores. Because not all hospitals report their results on Care Compare, the values on that Web site may differ from those shown here.
Hospitals must have a minimum of 25 completed surveys in a four-quarter period for their HCAHPS results to be publicly reported.

October 2026
* Average "top box" score for participating, publicly reported hospitals in this state.
See HCAHPS results on *www.Medicare.gov/care-compare/ f*or full details.
** Response rate is calculated for hospitals in each state, and in the nation.

Note: *Restfulness of Hospital Environment* , *Care Coordination* , and *Information About Symptoms* are new HCAHPS measures, and *Responsiveness of Hospital Staff* is a newly revised HCAHPS measure beginning with October 2026 public reporting (January 2025 through December 2025 discharges).

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