

Summary of HCAHPS Survey Results*
January 2024 to December 2024 Discharges

State	Comm. with Nurses	Comm. with Doctors	Responsiveness of Hospital Staff	Comm. About Medicines	Cleanliness of Hosp. Env.	Quietness of Hosp. Env.	Discharge Information	Care Transition	Hospital Rating	Recommend the Hospital	Participating Hospitals*	Survey Response Rate**
AK	84	84	71	68	77	58	88	56	77	72	20	15%
AL	80	82	67	64	72	69	87	52	72	70	82	19%
AR	82	82	71	66	75	67	86	52	75	71	67	21%
AZ	77	75	63	59	70	57	85	49	69	67	78	21%
CA	76	76	60	58	72	50	85	48	68	68	316	18%
CO	81	81	68	65	76	65	88	55	76	74	82	23%
CT	77	77	57	57	72	50	88	49	66	67	26	23%
DC	70	77	46	54	63	55	81	46	59	59	7	13%
DE	77	77	62	58	65	52	86	49	65	64	7	21%
FL	76	75	61	58	72	58	84	50	68	68	181	19%
GA	79	80	64	61	73	66	84	52	72	70	126	16%
HI	80	80	65	61	75	56	86	54	72	72	15	20%
IA	83	84	72	65	78	68	88	57	79	76	112	31%
ID	82	83	73	66	77	63	89	57	77	75	42	24%
IL	79	79	63	60	73	60	86	51	70	68	167	23%
IN	79	79	64	59	74	61	88	52	74	71	101	24%
KS	83	84	75	65	80	70	88	57	80	77	123	29%
KY	82	82	68	63	75	65	87	54	74	71	85	20%
LA	84	85	73	67	78	74	87	59	78	74	101	20%
MA	80	79	61	61	70	50	88	52	69	70	54	23%
MD	75	77	56	56	69	56	86	49	66	64	43	18%
ME	83	82	70	66	73	58	88	55	74	72	32	26%
MI	80	78	67	60	69	58	88	51	70	67	116	26%
MN	84	84	74	66	76	70	89	58	78	76	118	31%
MO	80	81	66	60	74	63	87	51	73	69	99	24%
MS	83	84	72	65	76	70	84	53	73	70	80	19%
MT	84	85	73	67	72	65	87	56	75	74	53	28%
NC	81	81	64	62	71	62	87	52	72	70	101	19%
ND	85	85	77	70	75	73	86	57	76	76	41	30%
NE	84	86	76	68	80	70	89	59	81	77	86	32%
NH	83	81	66	64	77	54	89	53	75	73	26	24%
NJ	76	75	57	57	70	51	84	47	65	64	61	17%
NM	78	78	68	60	72	62	84	48	67	65	35	17%
NV	77	74	63	59	75	57	86	49	69	66	33	20%
NY	77	77	60	58	70	52	85	48	66	66	151	21%
OH	82	80	67	62	75	59	88	53	73	70	147	24%
OK	82	82	72	63	78	69	87	55	75	72	108	21%
OR	80	80	69	63	73	57	88	52	72	71	58	22%

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PA	82	80	66	61	74	57	88	53	73	70	150	28%
PR	70	77	51	46	71	62	74	44	59	62	10	27%
RI	80	80	63	60	76	53	88	51	70	70	11	25%
SC	81	82	65	62	70	64	86	53	72	70	57	18%
SD	85	85	79	70	78	71	88	58	80	78	55	31%
TN	81	82	66	62	73	64	86	52	72	70	88	19%
TX	81	81	69	64	77	69	86	54	75	73	327	18%
UT	80	83	70	63	78	65	88	55	77	77	46	19%
VA	81	80	64	61	74	61	87	53	72	70	82	20%
VI	74	77	64	55	78	50	77	36	55	58	1	27%
VT	82	81	69	64	76	53	89	53	73	72	15	25%
WA	79	80	65	60	75	55	88	53	71	70	83	21%
WI	83	83	71	65	77	66	90	56	77	74	124	30%
WV	83	81	71	63	76	62	88	54	73	71	49	24%
WY	82	82	73	67	77	65	88	55	76	70	26	25%
US	80	80	67	62	74	62	87	53	73	71	4304	22%

*These results encompass all hospitals that received HCAHPS scores. Because not all hospitals report their results on Care Compare, the values on that Web site may differ from those shown here.

October 2025

* Average "top box" score for participating, publicly reported hospitals in this state.

See HCAHPS results on www.Medicare.gov/care-compare/ for full details.

** Response rate is calculated for hospitals in each state, and in the nation.

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