

Summary of HCAHPS Survey Results*
January 2022 to December 2022 Discharges

State	Comm. with Nurses	Comm. with Doctors	Responsiveness of Hospital Staff	Comm. About Medicines	Cleanliness of Hosp. Env.	Quietness of Hosp. Env.	Discharge Information	Care Transition	Hospital Rating	Recommend the Hospital	Participating Hospitals*	Survey Response Rate**
AK	79	80	67	64	75	58	87	51	72	72	19	17%
AL	79	82	68	63	70	68	85	51	71	68	88	23%
AR	81	83	70	64	73	68	83	53	72	70	72	21%
AZ	75	74	60	58	67	56	84	47	66	65	74	23%
CA	74	74	59	58	70	50	84	47	66	66	320	20%
CO	80	80	68	63	74	65	88	55	74	73	81	24%
CT	76	76	57	59	69	50	87	48	64	66	27	24%
DC	70	77	48	52	62	54	82	45	59	59	7	15%
DE	76	74	59	57	65	53	86	47	64	63	7	21%
FL	74	74	58	56	68	56	82	47	65	65	180	21%
GA	78	79	63	60	69	65	84	51	69	68	131	18%
HI	78	77	64	59	75	59	84	48	66	66	17	22%
IA	82	82	72	65	77	68	88	56	77	75	112	32%
ID	81	82	72	64	76	66	88	54	75	73	44	25%
IL	78	78	62	60	71	60	85	50	68	66	171	23%
IN	80	79	66	61	73	62	87	52	73	71	109	26%
KS	82	84	73	67	78	68	87	57	77	75	130	31%
KY	80	80	65	62	73	62	86	52	70	67	91	20%
LA	83	84	70	68	76	73	86	57	75	73	104	21%
MA	78	78	59	59	68	49	87	49	66	68	57	24%
MD	74	75	56	56	66	55	85	48	64	63	45	19%
ME	81	81	68	63	70	57	87	53	71	70	33	25%
MI	80	78	68	61	69	58	87	50	69	67	125	28%
MN	83	84	73	65	75	68	88	56	76	75	120	32%
MO	79	79	64	61	71	62	86	51	70	68	102	26%
MS	81	84	71	66	72	71	84	52	72	70	88	21%
MT	84	85	76	68	72	68	86	57	73	74	57	31%
NC	78	80	63	61	68	61	86	51	68	66	106	21%
ND	82	85	73	66	76	67	83	53	74	74	43	33%
NE	83	83	74	64	79	69	86	56	78	75	87	34%
NH	80	78	65	61	71	54	88	51	70	70	26	25%
NJ	74	73	55	55	66	52	82	44	62	62	63	19%
NM	76	77	66	60	69	61	83	47	65	62	41	17%
NV	74	72	63	61	68	58	83	48	65	63	34	23%
NY	74	75	57	56	68	52	84	46	62	62	157	22%
OH	80	78	65	60	72	59	88	51	71	69	154	25%
OK	80	81	71	64	74	68	85	53	72	71	115	22%
OR	79	78	66	63	71	56	87	50	70	70	58	22%

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PA	80	78	65	60	71	56	87	50	69	68	150	29%
PR	66	72	52	45	67	58	69	40	51	53	10	26%
RI	79	79	62	60	73	53	87	50	68	69	11	27%
SC	78	81	62	61	67	64	85	51	68	67	59	18%
SD	84	86	77	68	78	69	87	56	79	77	55	33%
TN	79	80	64	61	69	64	84	49	69	67	92	22%
TX	80	80	67	63	75	68	85	53	73	72	341	20%
UT	81	83	70	64	77	65	89	56	77	76	46	22%
VA	78	78	61	59	69	60	86	50	68	67	81	21%
VI	71	76	58	55	63	52	73	40	48	52	2	26%
VT	81	81	68	64	74	53	88	53	71	70	15	26%
WA	78	78	64	60	72	57	87	49	68	67	84	21%
WI	82	82	70	66	76	65	89	55	75	73	124	32%
WV	80	79	69	62	75	60	85	52	70	67	48	24%
WY	81	80	74	68	75	66	87	54	71	69	28	26%
US	79	79	65	62	72	62	86	51	70	69	4441	24%

*These results encompass all hospitals that received HCAHPS scores. Because not all hospitals report their results on Care Compare, the values on that Web site may differ from those shown here.

October 2023

* Average "top box" score for participating, publicly reported hospitals in this state.

See HCAHPS results on www.Medicare.gov/care-compare/ for full details.

** Response rate is calculated for hospitals in each state, and in the nation.

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