

Distribution of HCAHPS Summary Star Ratings by State

July 2025 Public Reporting

	Summary Star Rating										Total	
	1 Star		2 Stars		3 Stars		4 Stars		5 Stars			
	N	%	N	%	N	%	N	%	N	%	N	%
US	77	2%	498	16%	1,333	43%	941	30%	269	9%	3,118	100%
AK		0%		0%	5	50%	5	50%		0%	10	
AL		0%	9	17%	26	50%	13	25%	4	8%	52	
AR		0%	2	5%	22	58%	10	26%	4	11%	38	
AZ	5	8%	18	28%	27	42%	10	15%	5	8%	65	
CA	17	6%	72	26%	143	51%	43	15%	7	2%	282	
CO		0%	6	11%	20	37%	22	41%	6	11%	54	
CT		0%	4	15%	16	62%	6	23%		0%	26	
DC		0%	3	50%	3	50%		0%		0%	6	
DE		0%	2	29%	5	71%		0%		0%	7	
FL	14	9%	56	35%	66	41%	23	14%	2	1%	161	
GA	1	1%	20	22%	41	45%	28	30%	2	2%	92	
HI		0%	1	8%	6	46%	6	46%		0%	13	
IA	1	2%	3	6%	15	30%	25	50%	6	12%	50	
ID		0%		0%	7	30%	9	39%	7	30%	23	
IL	8	7%	17	15%	43	39%	35	32%	8	7%	111	
IN		0%	7	8%	34	40%	37	44%	6	7%	84	
KS		0%	2	4%	16	33%	17	35%	13	27%	48	
KY		0%	7	12%	28	47%	21	36%	3	5%	59	
LA		0%	4	6%	25	40%	22	35%	11	18%	62	
MA		0%	7	13%	32	62%	9	17%	4	8%	52	
MD	1	2%	14	34%	20	49%	6	15%		0%	41	
ME		0%	1	4%	8	32%	12	48%	4	16%	25	
MI	5	6%	13	15%	31	35%	32	36%	8	9%	89	
MN		0%	1	1%	20	29%	33	47%	16	23%	70	
MO		0%	10	14%	33	45%	22	30%	9	12%	74	
MS		0%	5	14%	18	49%	10	27%	4	11%	37	
MT		0%	1	5%	5	26%	12	63%	1	5%	19	
NC	1	1%	10	11%	42	46%	33	36%	5	5%	91	
ND		0%	2	20%	6	60%	1	10%	1	10%	10	
NE		0%	1	3%	10	29%	16	46%	8	23%	35	
NH		0%		0%	8	40%	10	50%	2	10%	20	
NJ	1	2%	19	31%	39	64%	2	3%		0%	61	
NM		0%	9	38%	8	33%	7	29%		0%	24	

	Summary Star Rating										Total	
	1 Star		2 Stars		3 Stars		4 Stars		5 Stars			
	N	%	N	%	N	%	N	%	N	%	N	%
US	77	2%	498	16%	1,333	43%	941	30%	269	9%	3,118	100%
NV	1	4%	8	30%	12	44%	5	19%	1	4%	27	
NY	13	10%	42	31%	59	44%	18	13%	3	2%	135	
OH		0%	10	8%	61	47%	49	38%	10	8%	130	
OK		0%	6	12%	19	37%	17	33%	9	18%	51	
OR		0%		0%	22	50%	19	43%	3	7%	44	
PA		0%	20	15%	58	43%	44	33%	13	10%	135	
PR	3	30%	5	50%	2	20%		0%		0%	10	
RI		0%	1	9%	7	64%	3	27%		0%	11	
SC		0%	6	12%	23	47%	18	37%	2	4%	49	
SD		0%		0%	8	42%	5	26%	6	32%	19	
TN	2	3%	10	14%	30	43%	23	33%	4	6%	69	
TX	4	2%	38	17%	94	42%	62	28%	25	11%	223	
UT		0%	1	3%	11	33%	18	55%	3	9%	33	
VA		0%	8	11%	28	37%	36	48%	3	4%	75	
VI		0%	1	100%		0%		0%		0%	1	
VT		0%		0%	4	31%	6	46%	3	23%	13	
WA		0%	7	11%	34	56%	15	25%	5	8%	61	
WI		0%	1	1%	19	21%	51	55%	21	23%	92	
WV		0%	7	19%	12	33%	7	19%	10	28%	36	
WY		0%	1	8%	2	15%	8	62%	2	15%	13	

*These results encompass all hospitals that received HCAHPS scores. Because not all hospitals report their results on Care Compare, the values on that Web site may differ from those shown here.

Notes

3118 Hospitals received HCAHPS Star Ratings in July 2025.

HCAHPS Star Ratings are based on patients discharged between October 2023 and September 2024.

For more information about HCAHPS Star Ratings visit <https://www.hcahpsonline.org/en/hcahps-star-ratings/>.

Please use the following citation when referencing material on this website:

<https://www.hcahpsonline.org> Centers for Medicare & Medicaid Services, Baltimore, MD.

Month, Date, Year the page was accessed.