

Distribution of HCAHPS Summary Star Ratings by State

April 2025 Public Reporting

	Summary Star Rating										Total	
	1 Star		2 Stars		3 Stars		4 Stars		5 Stars			
	N	%	N	%	N	%	N	%	N	%	N	%
US	84	3%	536	17%	1,310	42%	901	29%	284	9%	3,115	100%
AK		0%		0%	5	56%	4	44%		0%	9	
AL	1	2%	9	17%	24	44%	16	30%	4	7%	54	
AR		0%	4	11%	20	54%	9	24%	4	11%	37	
AZ	3	4%	23	34%	22	33%	14	21%	5	7%	67	
CA	18	6%	80	28%	134	47%	46	16%	6	2%	284	
CO		0%	5	9%	22	40%	21	38%	7	13%	55	
CT		0%	6	23%	14	54%	6	23%		0%	26	
DC	1	17%	2	33%	3	50%		0%		0%	6	
DE		0%	2	29%	5	71%		0%		0%	7	
FL	14	9%	61	38%	67	41%	19	12%	1	1%	162	
GA	1	1%	28	30%	39	41%	23	24%	3	3%	94	
HI		0%		0%	8	67%	4	33%		0%	12	
IA	1	2%	5	10%	13	27%	21	43%	9	18%	49	
ID		0%		0%	7	32%	11	50%	4	18%	22	
IL	7	6%	20	18%	47	42%	28	25%	11	10%	113	
IN	1	1%	6	7%	29	35%	39	46%	9	11%	84	
KS		0%	2	4%	15	32%	15	32%	15	32%	47	
KY		0%	6	10%	27	45%	22	37%	5	8%	60	
LA		0%	3	5%	26	42%	19	31%	14	23%	62	
MA	2	4%	5	10%	31	60%	10	19%	4	8%	52	
MD	1	2%	15	37%	19	46%	6	15%		0%	41	
ME		0%	1	4%	11	42%	10	38%	4	15%	26	
MI	5	6%	15	17%	25	28%	35	40%	8	9%	88	
MN		0%	1	1%	20	29%	35	50%	14	20%	70	
MO		0%	10	14%	31	42%	25	34%	7	10%	73	
MS		0%	5	14%	19	51%	9	24%	4	11%	37	
MT		0%		0%	5	26%	11	58%	3	16%	19	
NC		0%	12	13%	41	46%	31	34%	6	7%	90	
ND		0%	2	20%	6	60%	1	10%	1	10%	10	
NE		0%	1	3%	10	29%	13	38%	10	29%	34	
NH		0%	1	5%	7	33%	10	48%	3	14%	21	
NJ	3	5%	23	38%	32	52%	3	5%		0%	61	
NM		0%	9	36%	8	32%	7	28%	1	4%	25	

	Summary Star Rating										Total	
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	N	%	N	%	N	%	N	%	N	%	N	%
US	84	3%	536	17%	1,310	42%	901	29%	284	9%	3,115	100%
NV	2	8%	7	27%	12	46%	5	19%		0%	26	
NY	13	10%	43	32%	58	43%	18	13%	2	1%	134	
OH		0%	10	8%	60	48%	44	35%	12	10%	126	
OK		0%	5	10%	23	44%	14	27%	10	19%	52	
OR		0%		0%	17	39%	27	61%		0%	44	
PA		0%	20	15%	62	46%	39	29%	14	10%	135	
PR	3	30%	6	60%		0%	1	10%		0%	10	
RI		0%	1	9%	6	55%	4	36%		0%	11	
SC	1	2%	6	12%	21	43%	19	39%	2	4%	49	
SD		0%		0%	8	42%	4	21%	7	37%	19	
TN	2	3%	12	17%	33	48%	18	26%	4	6%	69	
TX	4	2%	37	17%	101	45%	58	26%	22	10%	222	
UT		0%	1	3%	11	33%	19	58%	2	6%	33	
VA	1	1%	9	12%	35	46%	29	38%	2	3%	76	
VI		0%	1	100%		0%		0%		0%	1	
VT		0%		0%	3	23%	8	62%	2	15%	13	
WA		0%	10	16%	32	52%	14	23%	5	8%	61	
WI		0%		0%	20	22%	45	49%	27	29%	92	
WV		0%	4	13%	15	47%	5	16%	8	25%	32	
WY		0%	2	15%	1	8%	7	54%	3	23%	13	

*These results encompass all hospitals that received HCAHPS scores. Because not all hospitals report their results on Care Compare, the values on that Web site may differ from those shown here.

Notes

3115 Hospitals received HCAHPS Star Ratings in April 2025.

HCAHPS Star Ratings are based on patients discharged between July 2023 and June 2024.

For more information about HCAHPS Star Ratings visit <https://www.hcahpsonline.org/en/hcahps-star-ratings/>.

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