

Distribution of HCAHPS Summary Star Ratings by State

January 2025 Public Reporting

	Summary Star Rating										Total	
	1 Star		2 Stars		3 Stars		4 Stars		5 Stars			
	N	%	N	%	N	%	N	%	N	%	N	%
US	81	3%	536	17%	1,184	37%	1,105	35%	292	9%	3,198	100%
AK		0%	1	11%	2	22%	6	67%		0%	9	
AL		0%	10	16%	25	41%	18	30%	8	13%	61	
AR		0%	7	18%	19	48%	9	23%	5	13%	40	
AZ	5	8%	16	25%	25	38%	15	23%	4	6%	65	
CA	20	7%	76	27%	124	44%	58	20%	7	2%	285	
CO		0%	5	9%	14	25%	29	53%	7	13%	55	
CT		0%	5	19%	15	58%	6	23%		0%	26	
DC	1	17%	2	33%	3	50%		0%		0%	6	
DE	1	14%	1	14%	4	57%	1	14%		0%	7	
FL	13	8%	56	33%	71	42%	25	15%	3	2%	168	
GA	1	1%	26	27%	36	38%	26	27%	6	6%	95	
HI		0%		0%	5	42%	7	58%		0%	12	
IA	1	2%	3	6%	13	25%	20	39%	14	27%	51	
ID		0%		0%	7	32%	11	50%	4	18%	22	
IL	6	5%	22	18%	46	38%	39	32%	9	7%	122	
IN		0%	6	7%	33	36%	46	50%	7	8%	92	
KS		0%	2	4%	12	23%	27	51%	12	23%	53	
KY		0%	8	13%	17	28%	31	52%	4	7%	60	
LA		0%	3	5%	22	35%	25	40%	13	21%	63	
MA	1	2%	6	11%	32	59%	12	22%	3	6%	54	
MD	1	2%	16	38%	18	43%	7	17%		0%	42	
ME		0%	1	4%	9	32%	13	46%	5	18%	28	
MI	4	4%	22	22%	23	23%	39	40%	10	10%	98	
MN		0%		0%	16	23%	40	58%	13	19%	69	
MO		0%	11	15%	26	35%	33	44%	5	7%	75	
MS	1	3%	4	10%	16	40%	12	30%	7	18%	40	
MT		0%		0%	6	32%	7	37%	6	32%	19	
NC		0%	11	12%	34	37%	40	43%	7	8%	92	
ND		0%	1	10%	7	70%		0%	2	20%	10	
NE		0%	1	3%	7	21%	17	52%	8	24%	33	
NH		0%		0%	7	32%	12	55%	3	14%	22	
NJ	2	3%	22	36%	31	51%	6	10%		0%	61	
NM		0%	11	42%	6	23%	8	31%	1	4%	26	
NV	2	8%	9	35%	8	31%	6	23%	1	4%	26	

	Summary Star Rating										Total	
	1 Star		2 Stars		3 Stars		4 Stars		5 Stars			
	N	%	N	%	N	%	N	%	N	%	N	%
US	81	3%	536	17%	1,184	37%	1,105	35%	292	9%	3,198	100%
NY	13	9%	43	31%	55	40%	22	16%	4	3%	137	
OH		0%	12	9%	49	38%	57	44%	11	9%	129	
OK		0%	6	11%	19	34%	24	43%	7	13%	56	
OR		0%		0%	15	33%	28	62%	2	4%	45	
PA		0%	22	16%	47	35%	53	39%	13	10%	135	
PR	2	22%	6	67%		0%	1	11%		0%	9	
RI		0%		0%	6	55%	5	45%		0%	11	
SC		0%	7	14%	20	41%	20	41%	2	4%	49	
SD		0%		0%	7	37%	5	26%	7	37%	19	
TN	2	3%	10	14%	36	49%	21	29%	4	5%	73	
TX	4	2%	33	15%	96	43%	73	33%	17	8%	223	
UT		0%	1	3%	8	24%	20	61%	4	12%	33	
VA	1	1%	11	14%	27	36%	34	45%	3	4%	76	
VI		0%	1	50%	1	50%		0%		0%	2	
VT		0%		0%	3	23%	7	54%	3	23%	13	
WA		0%	11	18%	27	45%	17	28%	5	8%	60	
WI		0%	1	1%	17	18%	52	54%	26	27%	96	
WV		0%	7	22%	11	34%	8	25%	6	19%	32	
WY		0%	1	8%	1	8%	7	54%	4	31%	13	

*These results encompass all hospitals that received HCAHPS scores. Because not all hospitals report their results on Care Compare, the values on that Web site may differ from those shown here.

Notes

3198 Hospitals received HCAHPS Star Ratings in January 2025.

HCAHPS Star Ratings are based on patients discharged between April 2023 and March 2024.

For more information about HCAHPS Star Ratings visit <https://www.hcahpsonline.org/en/hcahps-star-ratings/>.

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