

**Distribution of HCAHPS Summary Star Ratings by State**

October 2024 Public Reporting

	Summary Star Rating										Total	
	1 Star		2 Stars		3 Stars		4 Stars		5 Stars			
	N	%	N	%	N	%	N	%	N	%	N	%
<b>US</b>	<b>75</b>	<b>2%</b>	<b>633</b>	<b>20%</b>	<b>1,167</b>	<b>36%</b>	<b>1,037</b>	<b>32%</b>	<b>295</b>	<b>9%</b>	<b>3,207</b>	<b>100%</b>
AK		0%	1	11%	3	33%	4	44%	1	11%	9	
AL		0%	11	17%	24	38%	21	33%	7	11%	63	
AR		0%	9	23%	19	48%	8	20%	4	10%	40	
AZ	4	6%	21	32%	20	31%	16	25%	4	6%	65	
CA	19	7%	87	30%	132	46%	44	15%	6	2%	288	
CO		0%	5	9%	13	23%	30	53%	9	16%	57	
CT		0%	6	23%	14	54%	6	23%		0%	26	
DC	1	17%	2	33%	3	50%		0%		0%	6	
DE		0%	2	29%	3	43%	2	29%		0%	7	
FL	10	6%	65	39%	66	40%	24	14%	1	1%	166	
GA	1	1%	27	29%	31	34%	27	29%	6	7%	92	
HI		0%		0%	7	54%	6	46%		0%	13	
IA	1	2%	3	6%	15	28%	21	40%	13	25%	53	
ID		0%		0%	10	45%	8	36%	4	18%	22	
IL	5	4%	26	21%	43	35%	42	34%	8	6%	124	
IN		0%	9	10%	30	33%	44	49%	7	8%	90	
KS		0%	4	8%	12	23%	25	47%	12	23%	53	
KY		0%	10	16%	22	36%	24	39%	5	8%	61	
LA		0%	4	6%	20	32%	28	44%	11	17%	63	
MA	1	2%	9	17%	29	54%	13	24%	2	4%	54	
MD	1	2%	17	40%	17	40%	7	17%		0%	42	
ME		0%	2	7%	7	26%	14	52%	4	15%	27	
MI	3	3%	20	20%	25	26%	39	40%	11	11%	98	
MN		0%	1	1%	15	22%	40	58%	13	19%	69	
MO	1	1%	11	14%	25	33%	32	42%	7	9%	76	
MS	1	3%	6	15%	15	38%	12	31%	5	13%	39	
MT		0%		0%	6	32%	8	42%	5	26%	19	
NC		0%	11	12%	41	44%	33	35%	8	9%	93	
ND		0%	3	30%	5	50%		0%	2	20%	10	
NE		0%	2	6%	6	17%	21	60%	6	17%	35	
NH		0%		0%	9	43%	11	52%	1	5%	21	
NJ	2	3%	30	49%	25	41%	4	7%		0%	61	
NM		0%	10	38%	8	31%	7	27%	1	4%	26	
NV	1	4%	11	42%	9	35%	4	15%	1	4%	26	

	Summary Star Rating										Total	
	1 Star		2 Stars		3 Stars		4 Stars		5 Stars			
	N	%	N	%	N	%	N	%	N	%	N	%
<b>US</b>	<b>75</b>	<b>2%</b>	<b>633</b>	<b>20%</b>	<b>1,167</b>	<b>36%</b>	<b>1,037</b>	<b>32%</b>	<b>295</b>	<b>9%</b>	<b>3,207</b>	<b>100%</b>
NY	14	10%	52	39%	50	37%	17	13%	2	1%	135	
OH		0%	16	13%	54	43%	43	34%	14	11%	127	
OK		0%	7	12%	19	33%	22	39%	9	16%	57	
OR		0%		0%	15	33%	25	56%	5	11%	45	
PA		0%	24	18%	46	34%	53	39%	12	9%	135	
PR	3	27%	7	64%	1	9%		0%		0%	11	
RI		0%	2	18%	5	45%	3	27%	1	9%	11	
SC		0%	9	19%	18	38%	19	40%	2	4%	48	
SD		0%		0%	6	32%	6	32%	7	37%	19	
TN	2	3%	11	15%	33	45%	25	34%	3	4%	74	
TX	4	2%	43	19%	90	39%	67	29%	24	11%	228	
UT		0%	3	9%	6	19%	20	63%	3	9%	32	
VA	1	1%	11	14%	29	38%	33	43%	2	3%	76	
VI		0%	1	50%	1	50%		0%		0%	2	
VT		0%		0%	4	31%	7	54%	2	15%	13	
WA		0%	13	22%	28	47%	12	20%	6	10%	59	
WI		0%	1	1%	21	22%	47	49%	27	28%	96	
WV		0%	7	22%	10	31%	8	25%	7	22%	32	
WY		0%	1	8%	2	15%	5	38%	5	38%	13	

\*These results encompass all hospitals that received HCAHPS scores. Because not all hospitals report their results on Care Compare, the values on that Web site may differ from those shown here.

Notes

3207 Hospitals received HCAHPS Star Ratings in October 2024.  
HCAHPS Star Ratings are based on patients discharged between January 2023 and December 2023.  
For more information about HCAHPS Star Ratings visit <https://www.hcahponline.org/en/hcahps-star-ratings/>.

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