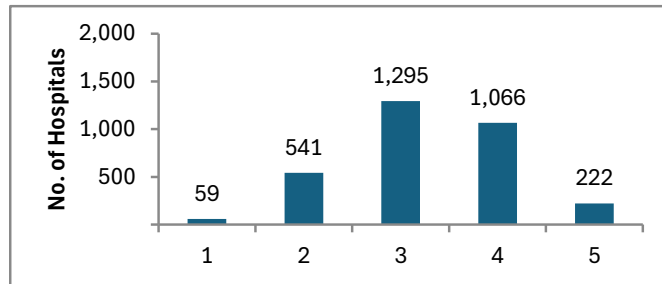


HCAHPS Stars Ratings Distributions for July 2026 Public Reporting (N= 3183 Hospitals)

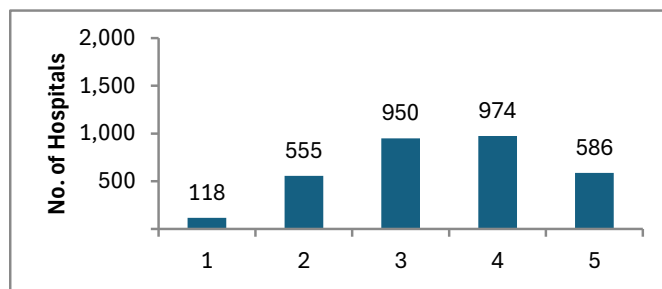
HCAHPS Summary Star Rating

Star Rating	N	%
1	59	2
2	541	17
3	1,295	41
4	1,066	33
5	222	7



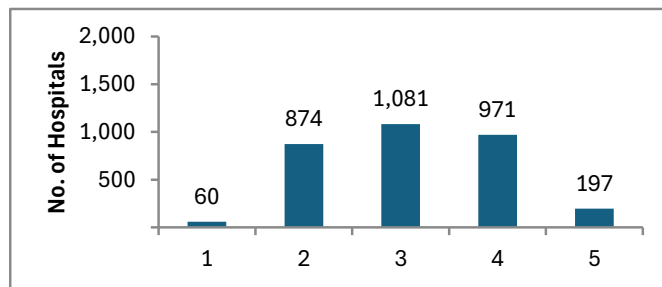
Communication with Nurses

Star Rating	N	%
1	118	4
2	555	17
3	950	30
4	974	31
5	586	18



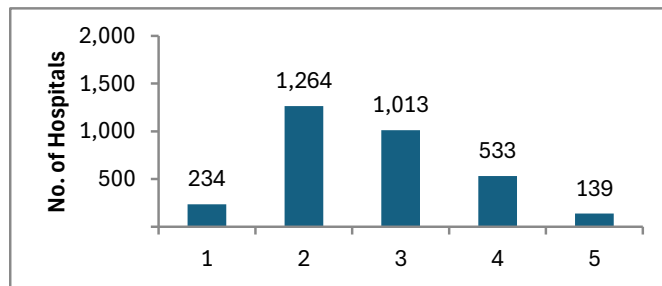
Communication with Doctors

Star Rating	N	%
1	60	2
2	874	27
3	1,081	34
4	971	31
5	197	6



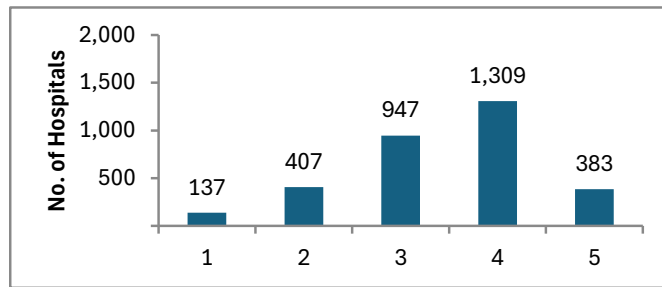
Communication about Medicines

Star Rating	N	%
1	234	7
2	1,264	40
3	1,013	32
4	533	17
5	139	4



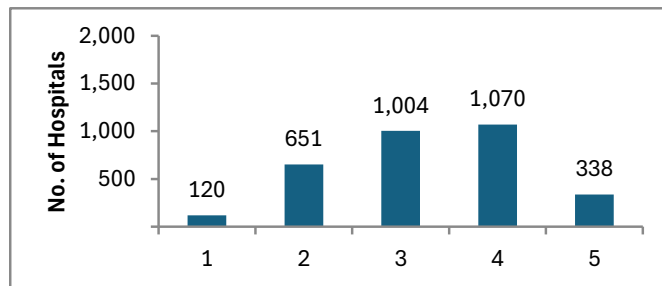
Cleanliness of Hospital Environment

Star Rating	N	%
1	137	4
2	407	13
3	947	30
4	1,309	41
5	383	12



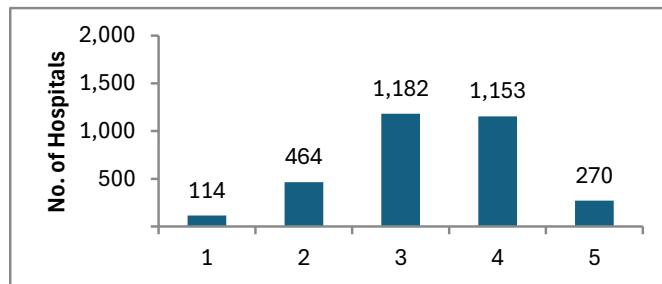
Quietness of Hospital Environment

Star Rating	N	%
1	120	4
2	651	20
3	1,004	32
4	1,070	34
5	338	11



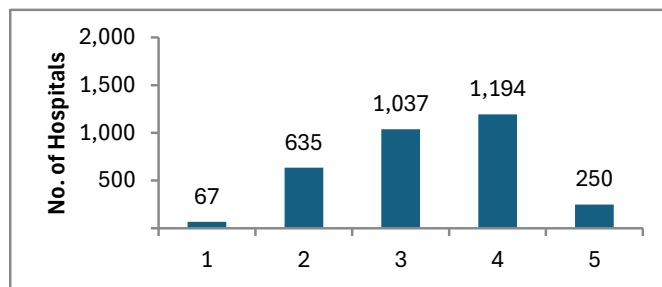
Discharge Information

Star Rating	N	%
1	114	4
2	464	15
3	1,182	37
4	1,153	36
5	270	8



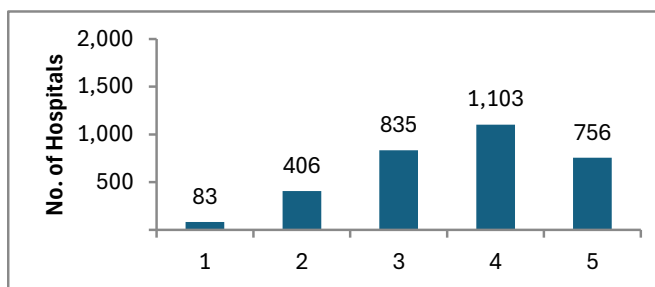
Hospital Rating

Star Rating	N	%
1	67	2
2	635	20
3	1,037	33
4	1,194	38
5	250	8



Recommend the Hospital

Star Rating	N	%
1	83	3
2	406	13
3	835	26
4	1,103	35
5	756	24



*These results encompass all hospitals that received HCAHPS scores. Because not all hospitals report their results on Care Compare, the values on that Web site may differ from those shown here.

Notes

3183 Hospitals received HCAHPS Star Ratings in July 2026.

HCAHPS Star Ratings are based on patients discharged between October 2024 and September 2025.

For more information about HCAHPS Star Ratings visit <https://www.hcahpsonline.org/en/hcahps-star-ratings/>.

Since four quarters of HCAHPS data are required for public reporting, the measures used for the HCAHPS Summary Star Rating will vary between the October 2025 and October 2026 public reports:

Through October 2025: 10 HCAHPS measures: (Communications with Nurses, Communication with Doctors, Responsiveness of Hospital Staff, Communication about Medicines, Cleanliness of Hospital Environment, Discharge Information, Care Transition, Overall Hospital Rating, and Recommend the Hospital)

January, April, and July 2026: 8 HCAHPS measures: (Communication with Nurses, Communication with Doctors, Communication about Medicines, Cleanliness of Hospital Environment, Quietness of Hospital Environment, Discharge Information, Overall Hospital Rating, and Recommend the Hospital)

October 2026 and forward: 11 HCAHPS measures: (Communication with Nurses, Communication with Doctors, Restfulness of Hospital Environment, Care Coordination, Responsiveness of Hospital Staff, Communication about Medicines, Discharge Information, Cleanliness of Hospital Environment, Information about Symptoms, Overall Hospital Rating, and Recommend the Hospital)

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