HCAHPS Bulletin

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HCAHPS and Hospital Value Based Purchasing

Recently the HCAHPS Project Team (HPT) has received a number of technical assistance inquiries pertaining to Hospital Value Based Purchasing (HVBP) and the role that HCAHPS may play in it. The project team is also aware that many of your hospital clients have been seeking information on this topic from their contracted survey vendors.

HCAHPS is named in Section 3001 of the Patient Protection and Affordable Care Act of 2010 as one measure that will be included in the HVBP program payments made with respect to discharges occurring during Fiscal Year 2013.

CMS will propose how HVBP will be implemented and the formula that will be used to determine future hospital payments through the formal rule-making process.

CMS considers it premature for HCAHPS survey vendors to disseminate detailed information about HVBP, especially projections or calculations of payment reimbursement rates, at this time.

CMS will provide notification to the public, provider and stakeholder community when the proposed rule is released. In addition, the HCAHPS Web site (www.hcahpsonline.org) will provide information on HCAHPS and HVBP as it becomes available. Your assistance in conveying this information to your client hospitals is appreciated.

Thank you.