

Distribution of HCAHPS Summary Star Ratings by State

July 2017 Public Reporting

	Summary Star Rating										Total	
	1 Star		2 Stars		3 Stars		4 Stars		5 Stars			
	N	%	N	%	N	%	N	%	N	%	N	%
US	75	2%	536	16%	1,444	42%	1,176	34%	208	6%	3,439	100%
AK		0%	1	10%	7	70%	2	20%		0%	10	
AL		0%	4	6%	36	50%	30	42%	2	3%	72	
AR	1	2%	5	11%	23	49%	13	28%	5	11%	47	
AZ	1	2%	23	37%	29	47%	6	10%	3	5%	62	
CA	23	8%	107	37%	115	39%	41	14%	7	2%	293	
CO		0%	2	4%	17	31%	32	58%	4	7%	55	
CT		0%	3	11%	18	67%	6	22%		0%	27	
DC	3	43%	2	29%	2	29%		0%		0%	7	
DE		0%		0%	4	67%	2	33%		0%	6	
FL	7	4%	71	44%	59	36%	25	15%	1	1%	163	
GA	1	1%	16	17%	48	50%	29	30%	2	2%	96	
HI		0%	2	18%	4	36%	5	45%		0%	11	
IA		0%	3	5%	20	33%	29	48%	9	15%	61	
ID		0%		0%	10	36%	12	43%	6	21%	28	
IL	6	4%	15	10%	62	43%	47	33%	13	9%	143	
IN		0%	3	3%	37	35%	56	53%	9	9%	105	
KS		0%	1	2%	15	25%	35	59%	8	14%	59	
KY		0%	3	4%	39	52%	29	39%	4	5%	75	
LA		0%	4	5%	32	42%	29	38%	12	16%	77	
MA		0%	4	7%	31	56%	19	35%	1	2%	55	
MD	3	7%	18	41%	19	43%	4	9%		0%	44	
ME		0%	1	3%	6	19%	21	66%	4	13%	32	
MI		0%	10	9%	47	43%	45	41%	7	6%	109	
MN		0%	1	1%	22	26%	53	63%	8	10%	84	
MO	1	1%	8	10%	40	49%	31	38%	1	1%	81	
MS	1	2%	9	18%	21	41%	19	37%	1	2%	51	
MT		0%	1	5%	8	36%	11	50%	2	9%	22	
NC		0%	5	6%	51	57%	29	33%	4	4%	89	
ND		0%	1	9%	7	64%	3	27%		0%	11	
NE		0%		0%	13	33%	18	45%	9	23%	40	
NH		0%		0%	7	32%	13	59%	2	9%	22	
NJ	2	3%	24	39%	31	50%	5	8%		0%	62	
NM		0%	13	48%	8	30%	6	22%		0%	27	
NV	2	9%	12	55%	6	27%	2	9%		0%	22	
NY	17	12%	50	34%	62	42%	17	12%	1	1%	147	
OH		0%	7	5%	60	42%	64	45%	12	8%	143	

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	N	%	N	%	N	%	N	%	N	%	N	%
US	75	2%	536	16%	1,444	42%	1,176	34%	208	6%	3,439	100%
OK	1	1%	10	14%	25	36%	26	38%	7	10%	69	
OR		0%	1	2%	19	39%	29	59%		0%	49	
PA		0%	21	14%	74	49%	46	30%	11	7%	152	
RI		0%		0%	5	50%	4	40%	1	10%	10	
SC		0%	4	9%	21	46%	19	41%	2	4%	46	
SD		0%		0%	4	25%	7	44%	5	31%	16	
TN		0%	16	20%	41	51%	22	28%	1	1%	80	
TX	4	2%	32	13%	111	45%	79	32%	23	9%	249	
UT		0%		0%	14	40%	18	51%	3	9%	35	
VA		0%	7	9%	39	52%	29	39%		0%	75	
VI		0%	2	100%		0%		0%		0%	2	
VT		0%		0%	4	33%	8	67%		0%	12	
WA	1	2%	7	11%	33	54%	19	31%	1	2%	61	
WI		0%		0%	18	18%	66	67%	15	15%	99	
WV	1	3%	6	19%	15	47%	9	28%	1	3%	32	
WY		0%	1	7%	5	36%	7	50%	1	7%	14	

*These results encompass all hospitals that received HCAHPS scores. Because not all hospitals report their results on Hospital Compare, the values on that Web site may differ from those shown here.

Notes

3439 Hospitals received HCAHPS Star Ratings in July 2017

HCAHPS Star Ratings are based on patients discharged between October 2015 and September 2016

For more information about HCAHPS Star Ratings visit <http://www.hcahponline.org/StarRatings.aspx>

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