

Distribution of HCAHPS Summary Star Ratings by State

December 2016 Public Reporting

	Summary Star Rating										Total	
	1 Star		2 Stars		3 Stars		4 Stars		5 Stars			
	N	%	N	%	N	%	N	%	N	%	N	%
US	59	2%	616	18%	1,421	41%	1,216	35%	184	5%	3,496	100%
AK		0%	1	10%	7	70%	2	20%		0%	10	
AL		0%	5	7%	34	47%	31	43%	2	3%	72	
AR	1	2%	7	14%	23	46%	15	30%	4	8%	50	
AZ		0%	22	34%	29	45%	11	17%	2	3%	64	
CA	21	7%	113	38%	121	41%	36	12%	4	1%	295	
CO		0%	1	2%	17	31%	33	61%	3	6%	54	
CT		0%	3	11%	16	59%	8	30%		0%	27	
DC	2	29%	3	43%	2	29%		0%		0%	7	
DE		0%		0%	4	67%	2	33%		0%	6	
FL	3	2%	79	46%	59	35%	27	16%	2	1%	170	
GA	1	1%	22	23%	43	45%	27	28%	3	3%	96	
HI		0%	2	15%	6	46%	5	38%		0%	13	
IA		0%		0%	20	34%	34	58%	5	8%	59	
ID		0%		0%	8	32%	15	60%	2	8%	25	
IL	5	3%	19	13%	66	46%	45	31%	10	7%	145	
IN		0%	5	5%	32	30%	65	60%	6	6%	108	
KS		0%	2	3%	17	28%	32	53%	9	15%	60	
KY		0%	4	5%	37	49%	31	41%	3	4%	75	
LA		0%	5	6%	30	38%	33	42%	11	14%	79	
MA		0%	7	12%	30	53%	18	32%	2	4%	57	
MD	4	9%	14	33%	20	47%	5	12%		0%	43	
ME		0%		0%	7	23%	23	74%	1	3%	31	
MI		0%	13	12%	44	41%	44	41%	7	6%	108	
MN		0%	2	2%	16	20%	57	70%	6	7%	81	
MO	1	1%	9	11%	39	49%	31	39%		0%	80	
MS		0%	9	17%	24	46%	14	27%	5	10%	52	
MT		0%	1	4%	7	30%	11	48%	4	17%	23	
NC		0%	6	7%	48	52%	35	38%	3	3%	92	
ND		0%	1	10%	7	70%	2	20%		0%	10	
NE		0%	1	3%	11	30%	18	49%	7	19%	37	
NH		0%		0%	9	43%	11	52%	1	5%	21	
NJ	1	2%	25	40%	35	56%	2	3%		0%	63	
NM		0%	11	39%	13	46%	4	14%		0%	28	
NV	2	9%	14	61%	4	17%	3	13%		0%	23	
NY	15	10%	61	40%	54	36%	21	14%		0%	151	
OH		0%	11	8%	59	41%	65	45%	9	6%	144	

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US	59	2%	616	18%	1,421	41%	1,216	35%	184	5%	3,496	100%
OK		0%	11	16%	24	34%	30	43%	5	7%	70	
OR		0%	1	2%	20	40%	29	58%		0%	50	
PA		0%	25	16%	74	48%	47	30%	9	6%	155	
RI		0%		0%	8	73%	2	18%	1	9%	11	
SC		0%	5	10%	20	38%	25	48%	2	4%	52	
SD		0%		0%	3	18%	10	59%	4	24%	17	
TN		0%	16	19%	43	52%	22	27%	2	2%	83	
TX	1	0%	46	17%	97	36%	96	36%	26	10%	266	
UT		0%	2	6%	12	35%	19	56%	1	3%	34	
VA		0%	12	16%	42	55%	22	29%	1	1%	77	
VI		0%	2	100%		0%		0%		0%	2	
VT		0%	1	8%	4	33%	7	58%		0%	12	
WA	1	2%	8	13%	37	60%	14	23%	2	3%	62	
WI		0%		0%	18	18%	62	62%	20	20%	100	
WV	1	3%	6	18%	18	55%	8	24%		0%	33	
WY		0%	3	23%	3	23%	7	54%		0%	13	

*These results encompass all hospitals that received HCAHPS scores. Because not all hospitals report their results on Hospital Compare, the values on that Web site may differ from those shown here.

Notes

3496 Hospitals received HCAHPS Star Ratings in December 2016

HCAHPS Star Ratings are based on patients discharged between April 2015 and March 2016

For more information about HCAHPS Star Ratings visit <http://www.hcahpsonline.org/StarRatings.aspx>

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