

**Distribution of HCAHPS Summary Star Ratings by State**

October 2016 Public Reporting

	Summary Star Rating										Total	
	1 Star		2 Stars		3 Stars		4 Stars		5 Stars			
	N	%	N	%	N	%	N	%	N	%	N	%
<b>US</b>	<b>74</b>	<b>2%</b>	<b>542</b>	<b>15%</b>	<b>1,609</b>	<b>46%</b>	<b>1,106</b>	<b>32%</b>	<b>176</b>	<b>5%</b>	<b>3,507</b>	<b>100%</b>
AK		0%	2	18%	5	45%	4	36%		0%	11	
AL		0%	2	3%	43	59%	26	36%	2	3%	73	
AR	2	4%	3	6%	31	61%	13	25%	2	4%	51	
AZ		0%	16	26%	32	52%	10	16%	3	5%	61	
CA	27	9%	93	31%	143	48%	30	10%	5	2%	298	
CO		0%		0%	23	44%	26	50%	3	6%	52	
CT		0%	4	15%	17	63%	6	22%		0%	27	
DC	2	29%	3	43%	2	29%		0%		0%	7	
DE		0%		0%	5	83%	1	17%		0%	6	
FL	7	4%	70	41%	67	39%	24	14%	2	1%	170	
GA	1	1%	15	16%	52	54%	24	25%	4	4%	96	
HI		0%	1	8%	6	46%	6	46%		0%	13	
IA		0%		0%	21	37%	30	53%	6	11%	57	
ID		0%		0%	9	36%	12	48%	4	16%	25	
IL	5	3%	18	12%	66	45%	47	32%	11	7%	147	
IN		0%	4	4%	36	34%	61	57%	6	6%	107	
KS		0%	3	5%	17	29%	30	52%	8	14%	58	
KY		0%	4	5%	43	57%	26	34%	3	4%	76	
LA		0%	3	4%	35	44%	33	41%	9	11%	80	
MA		0%	10	17%	31	53%	16	28%	1	2%	58	
MD	3	7%	12	27%	24	55%	5	11%		0%	44	
ME		0%		0%	7	23%	19	63%	4	13%	30	
MI		0%	13	12%	49	45%	39	36%	7	6%	108	
MN		0%	2	2%	20	25%	51	63%	8	10%	81	
MO	1	1%	5	6%	49	61%	25	31%		0%	80	
MS		0%	8	15%	25	48%	17	33%	2	4%	52	
MT		0%	1	4%	12	52%	8	35%	2	9%	23	
NC		0%	5	5%	48	52%	37	40%	2	2%	92	
ND		0%	1	10%	6	60%	3	30%		0%	10	
NE		0%	1	3%	14	39%	16	44%	5	14%	36	
NH		0%		0%	11	52%	10	48%		0%	21	
NJ	1	2%	28	44%	31	49%	3	5%		0%	63	
NM		0%	10	34%	14	48%	4	14%	1	3%	29	
NV	4	17%	12	52%	4	17%	3	13%		0%	23	
NY	16	11%	59	39%	56	37%	20	13%		0%	151	
OH		0%	13	9%	70	48%	54	37%	10	7%	147	

	Summary Star Rating										Total	
	1 Star		2 Stars		3 Stars		4 Stars		5 Stars			
	N	%	N	%	N	%	N	%	N	%	N	%
<b>US</b>	<b>74</b>	<b>2%</b>	<b>542</b>	<b>15%</b>	<b>1,609</b>	<b>46%</b>	<b>1,106</b>	<b>32%</b>	<b>176</b>	<b>5%</b>	<b>3,507</b>	<b>100%</b>
OK	1	1%	8	11%	28	40%	30	43%	3	4%	70	
OR		0%	2	4%	21	43%	26	53%		0%	49	
PA		0%	25	16%	87	56%	35	23%	8	5%	155	
RI		0%	1	9%	6	55%	3	27%	1	9%	11	
SC		0%	3	6%	26	49%	22	42%	2	4%	53	
SD		0%		0%	6	35%	7	41%	4	24%	17	
TN		0%	14	16%	49	58%	22	26%		0%	85	
TX	2	1%	38	14%	117	43%	88	33%	24	9%	269	
UT		0%	1	3%	14	41%	17	50%	2	6%	34	
VA		0%	10	13%	45	58%	21	27%	1	1%	77	
VI		0%	2	100%		0%		0%		0%	2	
VT		0%	1	8%	5	42%	6	50%		0%	12	
WA	1	2%	7	11%	37	60%	15	24%	2	3%	62	
WI		0%		0%	24	24%	58	58%	18	18%	100	
WV	1	3%	7	21%	16	48%	8	24%	1	3%	33	
WY		0%	2	13%	4	27%	9	60%		0%	15	

\*These results encompass all hospitals that received HCAHPS scores. Because not all hospitals report their results on Hospital Compare, the counts on that Web site may differ from those shown here.

3507 Hospitals received HCAHPS Star Ratings in October 2016

HCAHPS Star Ratings are based on patients discharged between January 2015 and December 2015

Please use the following citation when referencing material on this website:

<http://www.hcahponline.org> Centers for Medicare & Medicaid Services, Baltimore, MD.

*Month, Date, Year the page was accessed.*