

**Distribution of HCAHPS Summary Star Ratings by US State**

December 2015 Public Reporting

	Summary Star Rating										Total	
	1 Star		2 Stars		3 Stars		4 Stars		5 Stars			
	N	%	N	%	N	%	N	%	N	%	N	%
<b>US</b>	<b>71</b>	<b>2%</b>	<b>633</b>	<b>18%</b>	<b>1510</b>	<b>43%</b>	<b>1173</b>	<b>33%</b>	<b>155</b>	<b>4%</b>	<b>3542</b>	<b>100%</b>
AK	0	0%	1	9%	5	45%	4	36%	1	9%	11	
AL	0	0%	6	8%	37	52%	27	38%	1	1%	71	
AR	1	2%	6	11%	32	58%	15	27%	1	2%	55	
AZ	1	2%	20	32%	24	39%	16	26%	1	2%	62	
CA	21	7%	114	38%	119	40%	41	14%	3	1%	298	
CO	0	0%	2	4%	19	37%	27	53%	3	6%	51	
CT	0	0%	6	22%	18	67%	3	11%	0	0%	27	
DC	2	29%	4	57%	1	14%	0	0%	0	0%	7	
DE	0	0%	1	17%	4	67%	1	17%	0	0%	6	
FL	10	6%	77	46%	55	33%	23	14%	2	1%	167	
GA	0	0%	21	21%	49	49%	26	26%	3	3%	99	
HI	0	0%	3	23%	3	23%	7	54%	0	0%	13	
IA	0	0%	2	3%	22	37%	33	55%	3	5%	60	
ID	0	0%	0	0%	12	50%	9	38%	3	13%	24	
IL	6	4%	20	14%	58	39%	55	37%	8	5%	147	
IN	0	0%	5	5%	34	31%	67	61%	4	4%	110	
KS	0	0%	2	4%	22	39%	28	49%	5	9%	57	
KY	0	0%	5	7%	35	46%	32	42%	4	5%	76	
LA	0	0%	5	6%	31	36%	33	39%	16	19%	85	
MA	0	0%	6	10%	32	53%	20	33%	2	3%	60	
MD	3	7%	13	30%	26	60%	1	2%	0	0%	43	
ME	0	0%	0	0%	10	32%	19	61%	2	6%	31	
MI	0	0%	15	14%	47	42%	44	40%	5	5%	111	
MN	0	0%	1	1%	22	27%	54	65%	6	7%	83	
MO	1	1%	9	11%	39	48%	32	39%	1	1%	82	
MS	0	0%	11	20%	25	45%	18	32%	2	4%	56	
MT	0	0%	1	4%	11	46%	11	46%	1	4%	24	
NC	0	0%	5	6%	53	59%	29	32%	3	3%	90	
ND	0	0%	2	22%	5	56%	2	22%	0	0%	9	
NE	0	0%	1	3%	6	16%	24	65%	6	16%	37	
NH	0	0%	0	0%	11	50%	11	50%	0	0%	22	
NJ	4	6%	32	51%	24	38%	3	5%	0	0%	63	
NM	0	0%	14	47%	10	33%	6	20%	0	0%	30	
NV	2	9%	11	48%	6	26%	4	17%	0	0%	23	
NY	15	10%	66	43%	53	35%	18	12%	1	1%	153	
OH	0	0%	10	7%	70	47%	61	41%	7	5%	148	
OK	1	1%	13	18%	20	28%	32	45%	5	7%	71	
OR	0	0%	4	9%	23	49%	20	43%	0	0%	47	
PA	1	1%	25	16%	88	56%	34	22%	8	5%	156	
RI	0	0%	1	9%	9	82%	1	9%	0	0%	11	
SC	1	2%	2	4%	26	47%	24	44%	2	4%	55	
SD	0	0%	0	0%	4	25%	8	50%	4	25%	16	
TN	0	0%	12	14%	52	60%	19	22%	3	3%	86	
TX	2	1%	43	16%	116	42%	94	34%	19	7%	274	

UT	0	0%	1	3%	14	41%	18	53%	1	3%	34
VA	0	0%	11	15%	41	55%	23	31%	0	0%	75
VI	0	0%	2	100%	0	0%	0	0%	0	0%	2
VT	0	0%	0	0%	6	50%	6	50%	0	0%	12
WA	0	0%	10	16%	35	56%	16	25%	2	3%	63
WI	0	0%	0	0%	24	24%	60	60%	16	16%	100
WV	0	0%	9	26%	17	50%	8	24%	0	0%	34
WY	0	0%	3	20%	5	33%	6	40%	1	7%	15

- 3,542 hospitals received HCAHPS Star Ratings in December 2015
- The HCAHPS Summary Star Rating is based on patients discharged between April 2014 and March 2015
- For more information about the HCAHPS Summary Star Rating: <http://hcahpsonline.org/StarRatings.aspx>

**Internet Citation**

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