

Distribution of HCAHPS Summary Star Rating by US State

October 2015 Public Reporting

	Summary Star Rating										Total	
	1 Star		2 Stars		3 Stars		4 Stars		5 Stars		N	%
	N	%	N	%	N	%	N	%	N	%		
US	76	2%	638	18%	1531	43%	1086	31%	207	6%	3538	100%
AK	0	0%	1	9%	5	45%	4	36%	1	9%	11	
AL	0	0%	8	11%	33	47%	27	39%	2	3%	70	
AR	1	2%	6	11%	35	66%	8	15%	3	6%	53	
AZ	0	0%	21	34%	26	42%	11	18%	4	6%	62	
CA	21	7%	110	37%	123	41%	37	12%	7	2%	298	
CO	0	0%	2	4%	24	47%	21	41%	4	8%	51	
CT	0	0%	4	15%	19	70%	4	15%	0	0%	27	
DC	1	14%	5	71%	1	14%	0	0%	0	0%	7	
DE	0	0%	1	17%	4	67%	1	17%	0	0%	6	
FL	8	5%	78	47%	59	36%	19	11%	2	1%	166	
GA	1	1%	22	22%	50	51%	23	23%	3	3%	99	
HI	0	0%	3	23%	3	23%	7	54%	0	0%	13	
IA	0	0%	2	3%	19	31%	31	51%	9	15%	61	
ID	0	0%	1	5%	14	64%	5	23%	2	9%	22	
IL	6	4%	20	14%	58	39%	51	35%	12	8%	147	
IN	0	0%	4	4%	36	33%	59	55%	9	8%	108	
KS	0	0%	5	9%	13	23%	33	58%	6	11%	57	
KY	0	0%	8	10%	37	47%	29	37%	4	5%	78	
LA	0	0%	9	11%	32	39%	27	33%	15	18%	83	
MA	0	0%	7	12%	30	52%	20	34%	1	2%	58	
MD	3	7%	16	37%	23	53%	1	2%	0	0%	43	
ME	0	0%	0	0%	10	32%	18	58%	3	10%	31	
MI	0	0%	19	17%	45	41%	39	36%	6	6%	109	
MN	0	0%	1	1%	24	28%	52	61%	8	9%	85	
MO	1	1%	9	11%	37	44%	36	43%	1	1%	84	
MS	0	0%	11	21%	25	47%	17	32%	0	0%	53	
MT	0	0%	3	13%	8	33%	12	50%	1	4%	24	
NC	0	0%	7	8%	47	53%	32	36%	3	3%	89	
ND	0	0%	2	20%	6	60%	2	20%	0	0%	10	
NE	0	0%	1	3%	10	26%	19	50%	8	21%	38	
NH	0	0%	0	0%	9	41%	13	59%	0	0%	22	
NJ	4	6%	26	41%	29	46%	4	6%	0	0%	63	
NM	0	0%	16	53%	9	30%	5	17%	0	0%	30	
NV	2	8%	12	50%	7	29%	3	13%	0	0%	24	
NY	20	13%	54	35%	59	39%	18	12%	2	1%	153	
OH	0	0%	12	8%	71	48%	55	37%	11	7%	149	
OK	0	0%	14	20%	23	32%	28	39%	6	8%	71	
OR	1	2%	2	4%	24	52%	19	41%	0	0%	46	
PA	1	1%	23	15%	89	56%	36	23%	9	6%	158	
RI	0	0%	1	9%	8	73%	1	9%	1	9%	11	
SC	1	2%	3	5%	28	51%	19	35%	4	7%	55	
SD	0	0%	0	0%	3	19%	9	56%	4	25%	16	
TN	2	2%	14	16%	45	52%	21	24%	4	5%	86	
TX	3	1%	43	16%	126	46%	73	27%	29	11%	274	

	Summary Star Rating										Total	
	1 Star		2 Stars		3 Stars		4 Stars		5 Stars		N	%
	N	%	N	%	N	%	N	%	N	%		
UT	0	0%	2	6%	11	32%	20	59%	1	3%	34	
VA	0	0%	10	13%	43	57%	21	28%	1	1%	75	
VI	0	0%	1	50%	1	50%	0	0%	0	0%	2	
VT	0	0%	0	0%	6	46%	7	54%	0	0%	13	
WA	0	0%	7	11%	40	63%	15	24%	1	2%	63	
WI	0	0%	0	0%	22	22%	59	58%	20	20%	101	
WV	0	0%	9	26%	17	50%	8	24%	0	0%	34	
WY	0	0%	3	20%	5	33%	7	47%	0	0%	15	

- 3,538 hospitals received HCAHPS Summary Star Ratings in October 2015
- The HCAHPS Summary Star Rating is based on patients discharged between January 2014 and December 2014

Internet Citation

<http://www.hcahpsonline.org>. Centers for Medicare & Medicaid Services, Baltimore, MD. *Month, Date, Year the page was accessed.*