HCAHPS Publications by the HCAHPS Project Team

Accelerating Improvement and Narrowing Gaps: Trends in Patients’ Experiences with Hospital Care Reflected in HCAHPS Public Reporting.

Examining the Role of Patient Experience Surveys in Measuring Health Care Quality.
http://mcr.sagepub.com/content/early/2014/07/11/1077558714541480

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Published online before print November 6, 2012, doi: 10.1177/1077558712464907

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