

**Summary of HCAHPS Survey Results\***  
**January 2021 to December 2021 Discharges**

State	Comm. with Nurses	Comm. with Doctors	Responsiveness of Hospital Staff	Comm. About Medicines	Cleanliness of Hosp. Env.	Quietness of Hosp. Env.	Discharge Information	Care Transition	Hospital Rating	Recommend the Hospital	Participating Hospitals*	Survey Response Rate**
AK	79	80	66	64	72	59	89	49	68	70	18	18%
AL	81	82	68	66	71	70	86	52	70	69	86	21%
AR	80	83	68	63	72	67	85	51	72	69	72	20%
AZ	76	74	62	60	67	56	84	48	67	67	75	23%
CA	75	76	61	59	71	51	85	47	68	68	319	20%
CO	81	81	69	64	74	65	87	54	75	74	81	24%
CT	78	78	60	59	70	52	87	49	67	69	26	23%
DC	70	78	51	57	65	55	83	47	62	61	7	16%
DE	77	76	60	58	65	54	87	49	66	65	7	20%
FL	75	74	59	57	68	57	83	48	66	66	177	20%
GA	78	80	63	60	70	65	84	50	70	68	130	17%
HI	79	79	65	63	73	54	82	51	70	69	17	23%
IA	83	83	71	66	77	69	89	56	78	75	114	29%
ID	82	84	73	66	79	65	89	56	76	75	44	26%
IL	79	79	65	62	73	62	86	51	71	68	175	23%
IN	80	79	66	61	73	62	88	53	73	71	109	24%
KS	82	84	72	65	78	68	86	57	77	75	130	28%
KY	80	81	66	63	72	63	85	52	71	68	91	20%
LA	84	85	71	68	75	74	87	58	75	74	104	20%
MA	80	79	62	61	69	51	88	51	69	70	57	23%
MD	74	76	57	57	66	57	85	47	65	64	45	19%
ME	83	83	69	66	74	58	88	54	74	74	34	24%
MI	81	80	70	64	71	61	88	53	72	70	126	26%
MN	84	84	74	67	77	69	89	56	78	75	123	31%
MO	79	79	65	62	72	62	86	51	71	69	103	25%
MS	83	85	71	67	74	72	84	52	73	71	86	20%
MT	81	82	73	65	72	62	84	52	70	70	56	29%
NC	80	81	63	62	71	62	86	51	69	68	106	20%
ND	84	84	76	66	73	72	83	58	77	74	44	32%
NE	83	84	74	65	80	71	88	56	80	76	86	33%
NH	81	80	65	63	74	55	88	51	71	72	26	24%
NJ	76	75	58	57	67	54	83	46	64	64	64	19%
NM	77	77	66	60	71	62	83	46	68	64	38	17%
NV	76	76	65	59	69	57	84	48	69	68	36	20%
NY	76	76	60	58	69	54	84	47	64	64	158	21%
OH	81	79	65	62	72	59	88	52	72	70	155	24%
OK	80	81	71	64	74	68	85	53	73	72	114	21%
OR	80	80	68	64	75	57	87	52	73	73	60	22%

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PA	80	79	66	61	72	56	87	51	70	69	149	29%
PR	73	76	59	52	71	63	70	39	58	61	7	29%
RI	80	80	64	61	74	55	87	50	70	71	11	25%
SC	80	82	64	61	68	65	86	51	70	68	60	19%
SD	85	86	78	68	77	73	88	57	80	79	57	32%
TN	80	81	67	62	70	65	86	50	70	69	91	20%
TX	79	81	68	63	75	68	85	53	73	72	344	18%
UT	81	83	69	63	76	65	89	56	77	75	45	21%
VA	79	79	62	61	71	61	86	50	70	69	81	20%
VI	76	77	62	60	69	50	77	37	51	55	2	23%
VT	82	83	71	67	75	56	89	55	75	74	15	27%
WA	79	80	66	64	74	55	88	51	71	71	83	20%
WI	83	82	70	65	77	66	90	55	76	73	124	31%
WV	81	80	70	63	75	61	87	51	70	69	48	22%
WY	81	81	75	68	75	65	88	54	72	70	26	25%
<b>US</b>	<b>80</b>	<b>80</b>	<b>66</b>	<b>62</b>	<b>73</b>	<b>62</b>	<b>86</b>	<b>52</b>	<b>72</b>	<b>70</b>	<b>4442</b>	<b>23%</b>

\*These results encompass all hospitals that received HCAHPS scores. Because not all hospitals report their results on Hospital Compare, the values on that Web site may differ from those shown here.

**October 2022**

\* Average "top box" score for participating, publicly reported hospitals in this state.

See HCAHPS results on [www.Medicare.gov/hospitalcompare/](http://www.Medicare.gov/hospitalcompare/) for full details.

\*\* Response rate is calculated for hospitals in each state, and in the nation.

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