

Distribution of HCAHPS Summary Star Ratings by State

April 2024 Public Reporting

	Summary Star Rating										Total	
	1 Star		2 Stars		3 Stars		4 Stars		5 Stars			
	N	%	N	%	N	%	N	%	N	%	N	%
US	81	2%	503	15%	1,318	41%	1,077	33%	275	8%	3,254	100%
AK		0%		0%	4	36%	5	45%	2	18%	11	
AL		0%	6	9%	27	42%	25	39%	6	9%	64	
AR		0%	7	17%	19	45%	11	26%	5	12%	42	
AZ	3	5%	20	31%	30	46%	8	12%	4	6%	65	
CA	24	8%	74	26%	134	46%	52	18%	6	2%	290	
CO		0%	1	2%	18	32%	31	54%	7	12%	57	
CT		0%	4	15%	16	62%	6	23%		0%	26	
DC	1	17%	2	33%	3	50%		0%		0%	6	
DE	1	14%	2	29%	2	29%	2	29%		0%	7	
FL	16	10%	57	34%	65	39%	26	16%	2	1%	166	
GA	1	1%	24	26%	39	41%	25	27%	5	5%	94	
HI		0%	2	14%	6	43%	6	43%		0%	14	
IA		0%	4	7%	13	24%	24	44%	14	25%	55	
ID		0%		0%	6	26%	14	61%	3	13%	23	
IL	7	5%	19	15%	52	41%	42	33%	8	6%	128	
IN		0%	4	4%	35	38%	49	54%	3	3%	91	
KS		0%		0%	18	33%	23	43%	13	24%	54	
KY		0%	4	6%	29	45%	26	41%	5	8%	64	
LA		0%	2	3%	22	34%	28	43%	13	20%	65	
MA	1	2%	10	18%	31	56%	11	20%	2	4%	55	
MD	2	5%	12	28%	22	51%	6	14%	1	2%	43	
ME		0%	2	7%	8	30%	10	37%	7	26%	27	
MI	3	3%	14	14%	32	33%	39	40%	9	9%	97	
MN		0%	1	1%	15	22%	42	61%	11	16%	69	
MO		0%	7	9%	41	52%	27	34%	4	5%	79	
MS	1	2%	4	10%	20	49%	14	34%	2	5%	41	
MT		0%		0%	6	29%	11	52%	4	19%	21	
NC		0%	9	10%	42	45%	37	40%	5	5%	93	
ND		0%	1	10%	7	70%	1	10%	1	10%	10	
NE		0%	2	6%	7	20%	15	43%	11	31%	35	
NH		0%	2	9%	7	32%	12	55%	1	5%	22	
NJ	1	2%	25	41%	32	52%	3	5%		0%	61	
NM		0%	6	22%	14	52%	7	26%		0%	27	
NV	1	4%	11	44%	8	32%	5	20%		0%	25	

	Summary Star Rating										Total	
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	N	%	N	%	N	%	N	%	N	%	N	%
US	81	2%	503	15%	1,318	41%	1,077	33%	275	8%	3,254	100%
NY	14	10%	45	33%	57	42%	17	13%	3	2%	136	
OH		0%	12	9%	54	42%	52	40%	11	9%	129	
OK		0%	3	5%	21	37%	24	42%	9	16%	57	
OR		0%		0%	16	36%	26	58%	3	7%	45	
PA		0%	14	10%	58	43%	55	40%	9	7%	136	
PR	3	27%	6	55%	2	18%		0%		0%	11	
RI		0%	1	9%	6	55%	4	36%		0%	11	
SC		0%	5	10%	26	54%	15	31%	2	4%	48	
SD		0%		0%	3	17%	9	50%	6	33%	18	
TN	1	1%	13	18%	33	45%	21	28%	6	8%	74	
TX	1	0%	35	15%	106	45%	61	26%	30	13%	233	
UT		0%	1	3%	10	29%	20	59%	3	9%	34	
VA		0%	9	12%	32	42%	31	41%	4	5%	76	
VI		0%	2	100%		0%		0%		0%	2	
VT		0%		0%	3	23%	10	77%		0%	13	
WA		0%	14	24%	27	47%	15	26%	2	3%	58	
WI		0%		0%	18	18%	59	60%	22	22%	99	
WV		0%	5	15%	12	35%	10	29%	7	21%	34	
WY		0%		0%	4	31%	5	38%	4	31%	13	

*These results encompass all hospitals that received HCAHPS scores. Because not all hospitals report their results on Care Compare, the values on that Web site may differ from those shown here.

Notes

3254 Hospitals received HCAHPS Star Ratings in April 2024.

HCAHPS Star Ratings are based on patients discharged between July 2022 and June 2023.

For more information about HCAHPS Star Ratings visit <https://www.hcahponline.org/en/hcahps-star-ratings/>.

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