

Distribution of HCAHPS Summary Star Ratings by State

July 2022 Public Reporting

	Summary Star Rating										Total	
	1 Star		2 Stars		3 Stars		4 Stars		5 Stars			
	N	%	N	%	N	%	N	%	N	%	N	%
US	91	3%	597	18%	1,476	45%	954	29%	189	6%	3,307	100%
AK		0%		0%	8	73%	3	27%		0%	11	
AL		0%	9	14%	35	55%	17	27%	3	5%	64	
AR		0%	10	23%	19	43%	12	27%	3	7%	44	
AZ	3	5%	24	38%	27	43%	6	10%	3	5%	63	
CA	17	6%	89	30%	145	49%	41	14%	4	1%	296	
CO		0%	1	2%	28	47%	28	47%	2	3%	59	
CT		0%	3	12%	19	73%	4	15%		0%	26	
DC		0%	4	67%	2	33%		0%		0%	6	
DE		0%	1	14%	5	71%	1	14%		0%	7	
FL	23	14%	66	40%	60	36%	15	9%	2	1%	166	
GA	3	3%	26	28%	43	47%	19	21%	1	1%	92	
HI		0%	1	8%	5	42%	6	50%		0%	12	
IA		0%	3	6%	18	33%	27	50%	6	11%	54	
ID		0%		0%	9	33%	12	44%	6	22%	27	
IL	9	7%	18	14%	59	45%	35	27%	9	7%	130	
IN		0%	6	7%	45	49%	37	40%	4	4%	92	
KS		0%	4	7%	23	42%	20	36%	8	15%	55	
KY		0%	11	18%	31	50%	19	31%	1	2%	62	
LA		0%	6	9%	27	39%	27	39%	10	14%	70	
MA		0%	4	7%	36	65%	13	24%	2	4%	55	
MD	1	2%	19	44%	19	44%	4	9%		0%	43	
ME		0%	3	11%	5	19%	15	56%	4	15%	27	
MI	2	2%	17	17%	38	38%	37	37%	7	7%	101	
MN		0%	1	1%	13	18%	50	69%	8	11%	72	
MO		0%	14	17%	43	52%	24	29%	2	2%	83	
MS		0%	7	16%	25	57%	10	23%	2	5%	44	
MT		0%		0%	8	33%	15	63%	1	4%	24	
NC		0%	17	18%	47	49%	29	31%	2	2%	95	
ND		0%	1	10%	7	70%		0%	2	20%	10	
NE		0%	1	3%	9	25%	18	50%	8	22%	36	
NH		0%		0%	12	57%	9	43%		0%	21	
NJ	3	5%	27	43%	28	44%	5	8%		0%	63	
NM	1	4%	9	36%	13	52%	2	8%		0%	25	
NV	1	4%	16	59%	7	26%	3	11%		0%	27	
NY	12	9%	52	37%	61	44%	15	11%		0%	140	

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	N	%	N	%	N	%	N	%	N	%	N	%
US	91	3%	597	18%	1,476	45%	954	29%	189	6%	3,307	100%
OH	1	1%	5	4%	74	57%	42	32%	8	6%	130	
OK	1	2%	9	15%	21	36%	21	36%	7	12%	59	
OR		0%		0%	17	37%	28	61%	1	2%	46	
PA	1	1%	13	9%	76	53%	42	29%	11	8%	143	
PR	1	14%	4	57%	1	14%	1	14%		0%	7	
RI		0%	1	9%	7	64%	3	27%		0%	11	
SC		0%	10	20%	23	45%	16	31%	2	4%	51	
SD		0%		0%	5	25%	11	55%	4	20%	20	
TN	2	3%	16	22%	35	47%	18	24%	3	4%	74	
TX	8	3%	37	16%	112	47%	56	24%	23	10%	236	
UT		0%	2	6%	10	29%	19	56%	3	9%	34	
VA	1	1%	14	19%	35	47%	25	33%		0%	75	
VI		0%	2	100%		0%		0%		0%	2	
VT		0%		0%	3	21%	10	71%	1	7%	14	
WA		0%	7	12%	33	57%	17	29%	1	2%	58	
WI		0%	1	1%	27	27%	52	53%	19	19%	99	
WV	1	3%	5	15%	13	39%	9	27%	5	15%	33	
WY		0%	1	8%	5	38%	6	46%	1	8%	13	

*These results encompass all hospitals that received HCAHPS scores. Because not all hospitals report their results on Care Compare, the values on that Web site may differ from those shown here.

Notes

3307 Hospitals received HCAHPS Star Ratings in July 2022.

HCAHPS Star Ratings are based on patients discharged between Oct 2020 and September 2021.

For more information about HCAHPS Star Ratings visit <https://www.hcahpsonline.org/en/hcahps-star-ratings/>.

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