

Distribution of HCAHPS Summary Star Ratings by State

April/May 2016 Public Reporting

	Summary Star Rating										Total	
	1 Star		2 Stars		3 Stars		4 Stars		5 Stars			
	N	%	N	%	N	%	N	%	N	%	N	%
US	65	2%	581	16%	1,633	46%	1,080	31%	166	5%	3,525	100%
AK		0%	1	8%	4	33%	6	50%	1	8%	12	
AL		0%	4	6%	39	55%	27	38%	1	1%	71	
AR	2	4%	5	9%	30	57%	15	28%	1	2%	53	
AZ	1	2%	16	26%	27	44%	17	27%	1	2%	62	
CA	20	7%	106	35%	135	45%	34	11%	4	1%	299	
CO		0%	2	4%	22	42%	26	49%	3	6%	53	
CT		0%	2	7%	24	89%	1	4%		0%	27	
DC	1	14%	5	71%	1	14%		0%		0%	7	
DE		0%	1	17%	4	67%	1	17%		0%	6	
FL	7	4%	76	45%	60	36%	24	14%	2	1%	169	
GA		0%	23	23%	52	53%	21	21%	2	2%	98	
HI		0%	3	23%	3	23%	7	54%		0%	13	
IA		0%	1	2%	20	34%	34	58%	4	7%	59	
ID		0%		0%	13	54%	8	33%	3	13%	24	
IL	6	4%	19	13%	64	43%	50	34%	9	6%	148	
IN		0%	4	4%	40	37%	58	54%	5	5%	107	
KS		0%	2	4%	19	34%	30	54%	5	9%	56	
KY		0%	4	5%	39	52%	30	40%	2	3%	75	
LA		0%	3	4%	35	42%	31	37%	15	18%	84	
MA		0%	8	14%	32	54%	18	31%	1	2%	59	
MD	4	9%	12	28%	25	58%	2	5%		0%	43	
ME		0%		0%	12	40%	15	50%	3	10%	30	
MI		0%	11	10%	51	46%	43	38%	7	6%	112	
MN		0%	1	1%	25	30%	49	60%	7	9%	82	
MO	1	1%	5	6%	46	56%	29	35%	1	1%	82	
MS		0%	11	20%	25	45%	17	31%	2	4%	55	
MT		0%	1	4%	12	50%	9	38%	2	8%	24	
NC		0%	4	4%	55	60%	29	32%	3	3%	91	
ND		0%	2	20%	6	60%	2	20%		0%	10	
NE		0%	1	3%	11	30%	19	51%	6	16%	37	
NH		0%		0%	11	50%	11	50%		0%	22	
NJ	3	5%	31	49%	26	41%	3	5%		0%	63	
NM		0%	13	43%	12	40%	5	17%		0%	30	
NV	2	9%	13	57%	6	26%	2	9%		0%	23	
NY	13	8%	65	42%	59	38%	16	10%	3	2%	156	
OH		0%	9	6%	76	52%	53	36%	9	6%	147	

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US	65	2%	581	16%	1,633	46%	1,080	31%	166	5%	3,525	100%
OK		0%	10	14%	30	42%	28	39%	3	4%	71	
OR		0%	1	2%	28	58%	19	40%		0%	48	
PA	1	1%	31	20%	83	54%	33	21%	7	5%	155	
RI		0%		0%	9	82%	1	9%	1	9%	11	
SC	1	2%	4	8%	29	55%	17	32%	2	4%	53	
SD		0%		0%	6	35%	7	41%	4	24%	17	
TN		0%	9	10%	54	62%	21	24%	3	3%	87	
TX	2	1%	33	12%	130	48%	86	32%	21	8%	272	
UT		0%	1	3%	14	41%	18	53%	1	3%	34	
VA		0%	10	13%	42	55%	23	30%	1	1%	76	
VI		0%	1	50%	1	50%		0%		0%	2	
VT		0%		0%	8	67%	4	33%		0%	12	
WA	1	2%	8	13%	39	63%	12	19%	2	3%	62	
WI		0%	1	1%	21	21%	61	60%	19	19%	102	
WV		0%	8	24%	18	53%	8	24%		0%	34	
WY			3		4		9				16	

- 3,541 hospitals received HCAHPS Summary Star Ratings in April 2016
- The HCAHPS Summary Star Rating is based on patients discharged between July 2014 and June 2015
- Please use the following citation when referencing material on this website:
<http://www.hcahponline.org> Centers for Medicare & Medicaid Services, Baltimore, MD.
Month, Date, Year the page was accessed.